

General Terms & Conditions (apply to all bookings)

Itinerary:

All dives and in special some wreck dives are subject to diver's experience and weather permitted. All live aboard itineraries are subject to Egyptian Government, Coast Guard and Marine Police approval. All itineraries are an example and might be changed due to weather condition. The final route plan will be arranged with the group on board. The last decision is with the captain and guide – safety is always first! Every effort is made but there is no guarantee diving at specific sites.

If, in the unfortunate event, dives are missed or dive sites are not reached due to weather conditions or other unforeseeable changes, King Snefro Fleet will not offer a refund or compensation. This includes also all Marine Park and extra fees (not refundable).

Booking:

A binding contract between us comes into existence when we send written confirmation, which will be than followed by the invoice to the party leader or the travel agent. Changes to these booking conditions or the general terms and conditions will only be valid if agreed by us in writing.

Service included:

Complimentary, shared transfers only at embarkation/disembarkation times to/from live aboard

- free shuttle service is either from Hotel or the Airport in Sharm El Sheikh

Accommodation in shared twin berth, double bed cabin or Master Suite (double bed) according to booking

(on week-long safaris the last night might be arranged in hotel, this is usually communicated in advance)

3-4 dives per day incl. Night dives (not on arrival/departure day)

Dive Guide, 12 Liter Alu Tank DIN/INT, weight belts, weight

Full board (3 meals), Snacks, Water, Tea, Coffee and Soft Drinks

- meal plan starts with dinner on embarkation day

Fuel Surcharge pending on duration and trip itinerary *)

**) Should an additional and substantial increase be enforced by the government we keep the right to review rates.*

Excluded:

-Visa to all Egypt is mandatory for all cruises if leaving the area of Aqaba Coast

Visa to all Egypt (28 days - 25 USD 12.2025)

3 Nights / 4 Days Mini Safari Thistlegorm - Ras Mohamed

4 Nights / 5 Days Mini Safari Thistlegorm - Tiran - Ras Mohamed

7 Nights / 8 Days Safari Sinai Classic

7 Nights / 8 Days Safari Sinai Wreck & Reef

7 Nights / 8 Days DEEP NORTH Tiran - Dahab - Ras Mohamed

Gulf of Aqaba Visa (14 days - free of charge) **or so called "Sinai Only"**

3 Nights / 4 Days Mini Safari Tiran

3 Nights / 4 Days Mini Safari Tiran - Ras Mohamed

4 Nights / 5 Days Mini Safari Tiran - Ras Mohamed

Excluded:

Equipment Rental, 15 Liter Tank (Air or Nitrox), Twin Sets & Manifolds
Local Alcoholic Beverages, Espresso (if available)
- Guest can bring own alcohol on board and consume after the liveaboard left port.
Tips for the crew and guides (per guest 10 EUR/per day are recommended)

Excluded Local Fees:

The extra charge is a combination of National Park, Tax, Port, Jetty & Departure fees, payable cash on site
- *(Park Fees according to local rules and regulations, changes are possible on short or without prior notice)*

3 Nights / 4 Days Mini Safari Tiran - 65 EUR per person per trip
3 Nights / 4 Days Mini Safari Tiran - Ras Mohamed - 65 EUR per person per trip
4 Nights / 5 Days Mini Safari Tiran - Ras Mohamed - 65 EUR per person per trip
3 Nights / 4 Days Mini Safari Thistlegorm - Ras Mohamed - 65 EUR per person per trip
4 Nights / 5 Days Mini Safari Thistlegorm - Tiran - Ras Mohamed - 90 EUR per person per trip
7 Nights / 8 Days Safari Sinai Classic - 130 EUR per person per trip
7 Nights / 8 Days Safari Sinai Wreck & Reef - 130 EUR per person per trip
7 Nights / 8 Days DEEP NORTH Tiran - Dahab - Ras Mohamed - 130 EUR per person per trip

Nitrox:

filling of Nitrox 28 % up to 32 % is free of charge for certified divers
(• *FREE NITROX: as its complementary in case of technical problems no refund*)

Cabin occupancy:

For **individuals traveling alone** and bookings with an odd-number of guests, we will allocate a shared cabin with a same-gender guest. For **odd-number bookings**, please confirm at the time of booking whether the guest should be placed in a shared male or shared female cabin.

Children:

No children under the age of 7 will be allowed on board. Minors up to 18 years must be supervised by a parent or designated legal guardian at all times. King Snefro Fleet cannot provide a legal chaperone service. Children less than 7 years may be accepted on board for a full charter; booking is subject to written agreement from the group leader.
For minors (guest under the age of 18 years) please advise the legal guardian with booking confirmation.

Seniors:

Elder divers must be aware of common medical issues that may interfere with safe diving. Heart disease, respiratory conditions, and musculoskeletal disorders can increase the risk of a serious diving injury. A diver's overall health, level of fitness, and comfort in the water will all influence which activities are suitable. Careful evaluation and honest self-assessment are essential, supported by regular medical check-ups with a qualified doctor.

Maintaining conservative dive profiles, using appropriate and well-maintained equipment, and avoiding strenuous dives or back-to-back diving days without rest, as well as considering weather and sea conditions are key factors to stay safe and comfortable in the water.

In the interest of safety, dive guides or instructors may seek advice from local hyperbaric chamber and **limit dive depths, sites or dive time for older divers** to ensure a safe and enjoyable experience.

Unconfirmed sailings:

Liveaboards will sail with a minimum number of guests. King Snefro Fleet will assist to fill places if the minimum pax number is not met (subject to availability). Unless a full charter is booked, boats are open for any other bookings. The sailing of live aboard is unconfirmed until minimum numbers are booked. King Snefro Fleet will try to offer another boat or date if minimum numbers are not reached starting 4 weeks prior to departure. If no alternative is available a full refund will be issued.

Hosted Instructors:

According to the local rules and regulation by CDWS, members of a legitimate foreign-based dive club or organization (e.g. BSAC, VDST, PADI NAUI, SSI) may conduct diving activities.

To confirm, the technical manager needs to acquire the following from the hosted instructor in advance:

- **Valid instructor qualification, active status, official ID or passport and valid insurance.**

Further share a short information about their experience with live aboard safaris in the area of the trip. On board, the local instructor will make the right professional decisions based on the qualification of the diver(s) and/or the hosted instructor, their proof of experience and how recently they dived, divers' capabilities, the dive location and weather and conditions. King Snefro Fleet keeps the right to reject hosted instructor activities at any time; responsible on board are always local licensed guides.

Boat change:

In the unforeseen case of the booked live aboard is not working for what so ever reason, King Snefro Fleet will replace it with a boat of at least the same or higher standard. If possible, guest will be informed prior to arrival.

Force Majeure:

King Snefro Fleet does not accept liability or pay any compensation where the performance or prompt performance is prevented or affected by a result of "force majeure" (any event which we as the supplier of the service could not foresee or avoid. Such events may include pandemics, war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, port closures, fire and all similar events outside our control.

In the event of a sea closure by port authorities due to adverse weather conditions or unforeseen circumstances, guest will be accommodated while we are waiting the opening by port authorities.

Pandemic related "Book with Confidence Terms"

Right now, no pandemic policy is applied. Our team have studied and evaluated the daily work on our liveaboards under Covid precaution measurements to be placed in a useful, safe, practical and environmentally friendly protocol that can be followed by everyone on board. Safety of guest, guides and crew is important to us, as a team we can minimize the risk together. Once we receive information and if certain protocols to be applied, we will have detailed and updated information prepared.

Special requests & disabilities:

Special requests or medical condition (handicap) must be advised ***in writing at the time of booking inquiry.*** We will advise as to the suitability of the chosen arrangements. In any event, full details in writing must be given at the time of booking. If we reasonably feel unable to properly accommodate the particular needs, we reserve the right to decline the reservation. If full details are not of **given at the time booking**, we keep the right to cancel when we become aware of these details or deny boarding. Unless and until confirmed, special requests are subject to availability.

Raise a concern:

If guests have any issue during their stay on board, please inform the guide without delay - concerns must be raised on board to allow us to address and resolve them quickly and efficiently. If the issue isn't resolved, guest can contact King Snefro Fleet Customer Service via WhatsApp (+020 – 0122 315 0612) for further assistance. If the matter still remains unsolved, guests can send a written complain, submitted within 21 days after their holiday ends. Complaints received after this period may not be accepted.

Amendment of booking/rescheduling:

If possible, King Snefro Fleet will offer to amend a booking. The cost of the change depends on the booked trip and ranges from 30 to 50 EUR per person. In addition, we will advise if any penalties or other fees may apply.

Cancellation:

up to 4 weeks (29 days) prior to departure 25% of total payment (Deposit fortified)
From 29 days prior to departure 100 % of total payment

Note: the above percentages are of the total booking cost, not on a deposit received.

All **cancellations must be made in writing to boats@kingsnferofleet.com**, cancellation fees are charged from date of written cancellation received by King Snefro Fleet. Any cancellation, especially on Individual bookings must be sent without any delay in order to sell free places to secure required minimum numbers for confirmed sailings.

King Snefro Group is an Egyptian Company and comes under Egyptian law. There is no third-party liability insurance of European standards available in Egypt and hence King Snefro Fleet recommends strongly that guests have adequate personal diving and non-diving insurance to cover all diving and non-diving risks involved.

Payment:

25 % down payment within 7 days of the issued invoice is required, full payment latest 28 days before departure. Payment by transfer to our bank account in Egypt or as advised. In case we do not receive all payments due (including any surcharge where applicable and invoiced) in full and on time, we are entitled to assume that guests wish to cancel their booking. For non-included locally paid items (Local Fees, on board sales) payment must be made locally by guests at the liveaboard.

Payment on board:

Egyptian Pound, Euro, US Dollar, British Pound Sterling - (no coins), **Credit Cards are not accepted on board**

Insurances:

We strongly recommend all guests to hold adequate, **valid travel insurance** (covering accidents, medical treatments, lost baggage and/or trip cancellation/interruption and Covid).

An **insurance that covers diving activities** for the type of scuba diving they are undertaking **is mandatory** for diving guest. Coverage includes Dive Accident Medical Expenses, Hyperbaric Chamber Treatment, Emergency Evacuation & Transportation, Search & Rescue Services. King Snefro Fleet as the service provider is not liable for any financial costs.

Full Visa to all Egypt:

King Snefro Fleet does not take any liability for guests that are refused entry to the country due to failure to carry correct documentation. Guest must check passport and visa requirements with the Embassy or Consulate of the countries to or through which they are intending to travel. Passport must be valid for at least six more months after leaving Egypt. It is the guest's sole responsibility to verify and comply with Egypt's entry requirements by consulting an authorized embassy or consulate. For Evisa service use only the official page: <https://visa2egypt.gov.eg/eVisa/Home>

Arrival Sharm El Sheikh Airport /Taba Border crossing:

It is not a matter of how long, but where guest will travel. The cost-free entry stamp is valid for Aqaba coast only. Most safari itinerary will take guest to the Thistlegorm which lays in the Gulf of Suez. Please note that immigration officers do NOT have any knowledge about liveaboard safari itinerary, guests are leaving Sharm El Sheikh heading towards Cairo! Changing an incorrectly issued visa is not guaranteed, King Snefro Fleet does its best to assist.

The process is lengthy and involves additional costs (guest passport to be sent to authorities, a licensed agent has to request the visa change on guest behalf, additional or delayed transfers) Extra charges apply according to service needed.

Visa on arrival: (certain nationalities only): Guest must buy the sticker at the Sharm El Sheikh airport (after entering the arrival hall up the stairs to the left, Bank before the immigration, can be paid in EUR or USD) Stick into the passport, go to immigration officer, hand the passport open on the visa sticker and get the sticker stamped.

or

E Visa: (available to certain nationalities only) Guest must print their evisa application, hand together with passport to immigration office to get the passport stamped correctly!

For detailed information please see [Visa to Egypt!](#)

Sinai Only Entry Stamp (Sinai Only Visa):

Only for the following routes a "Sinai only" (Aqaba Coast, valid 14 days) visa is suitable (as boat will not leave the Aqaba Coast):

3 Days Mini Safari Tiran

3 Days Mini Safari Ras Mohamed / Tiran

4 Nights / 5 Days Mini Safari Tiran - Ras Mohamed

Complimentary Transfers:

King Snefro Fleet offers complimentary shared transfers to and from the liveaboard within the Sharm El Sheikh area (either from hotel or airport). This Shuttle service is only provided at scheduled embarkation and disembarkation times. Please note: If transfer requirements are **not** shared latest 7 days prior to departure, only private transfers are possible, subject to availability at extra costs.

Arranging complementary transfers:

If pre-/post-cruise transfer information is not provided **latest 7 days prior** to start date of the trip, guest **need to arrange on their own. Late arrangements cannot be accepted.** Any additional cost related to own transfer arrangements are not covered by King Snefro Fleet.

The actual pick-up time might vary as delays could occur while picking up other customers joining the shuttle service. Guest to wait at the hotel reception or at the airport pick up point in front of the arrival hall. Guides are presenting a welcome sign stating King Snefro Fleet and Client or/and Group name beside the name of the booking travel agency.

We have extreme difficulties collecting guest from public places, restaurants or coffee shops, places inside pedestrian areas, parking lots, private villas, bus stations or so-called guest houses or rural areas. We therefore will not collect from such places; guest will have to make their own way to port.

Call the customer service number (+20 – 122 315 0612) only if the pickup delay is greater than 30 minutes. Guests departing on international flight are required to be at the airport at least 3 hours before their flight and 2 hours before a domestic flight.

Alcohol, Drugs and Diving:

Punishments for offenses relating to illegal drugs in Egypt are severe and can include lengthy prison sentences and heavy fines. Their import, export, production, possession, handling, buying and selling is banned. Visitors must have a valid prescription and may be asked to declare the medication upon arrival. Check with the Egyptian embassy or consulate if there are any doubts or questions regarding laws on illegal drugs.

Beer & wine taken from the on-board stock are charged extra (payable cash on board). Guests are allowed to bring their own alcohol on board and consume after leaving the port.

Guests will not be permitted to dive after consuming alcohol or under the influence of a hangover. This seriously impairs judgment and increases the risk of decompression sickness. If guides decide that a person is unfit to dive, guest will be asked to sit out the dive, this will only be made to avoid accidents and for the safety of guests.

Behaviour on board:

Serious Anti-social or aggressive behaviour towards crew, guides and/or other guests on board will not be tolerated. Individuals who cause a disturbance may be removed from the boat on their own expenses.

Non-Divers:

According to local rules and regulations guest can snorkel once the boat is moored. no snorkelling either when boat is moving or when divers are on drift dives.

Snorkelling is possible after diving activities are finished. Non-Divers can snorkel at allowed sites only and if weather conditions allow. On the day of visiting Thistlegorm, Ras Mohamed National Park no snorkelling is possible while at dive sites, priority is given to diving activities.

Medical self-declaration:

All guest must fill the medical self-declaration (diver and non-divers alike).

If medical clearance for diving guest is needed (if guest can answer certain question with yes) doctor's clearance (signed and stamped) must be **arranged prior to check-in**. In the interest of safety, we do recommend to always **hold a fit to dive if above 45 years. If 70 years or older, a fit to dive certificate, not older than 1 year, is mandatory.**

Guests are advised: Verify with your healthcare provider, discuss medications, as some are unsafe under increased pressure or higher oxygen levels. A doctor can assess risks, adjust doses, or suggest safer alternatives. Be honest about your medical history and diving experience. If your medicine causes dizziness or drowsiness, avoid diving.

King Snefro Fleet keeps the right to request a "Fit to Dive" certificate from diving physicians at a hyperbaric chamber in case of any doubts. After arrival to the liveaboard, visiting a doctor to get medical clearance might not be possible or will result in delay of departure for all guest on board. If doctor's clearance is not provided, guests will not be allowed to join any diving activities.

The responsible dive guide on board may restrict diving activities in the interest of safety, if the experience level is not suitable for difficult dives.

It is guest responsibility to ensure to respect the 24-hour no-fly time or going to altitude (Mountain areas in Sinai) after their last dive!

Diving Level minimum requirements:

All guest are welcome on board. To join diving activities, guest need to be at least an Open Water certified diver and have 15 logged dives. Advanced Open Water diver or equivalent is needed mandatory for wreck and penetration dives and some of the more advanced dive sites visited.

Guest must have dived in the past 12 month and recorded this in log book (also digital records are suitable). If needed, a Refresher Dive or Reactivate Program must be completed prior to join on board. Open Water certified divers are able to join the night dives if they have previous night dives logged. Not qualified divers will only join diving activities according to their license level and experience.

- **Mini Ras Mohamed- Thistlegorm, Wreck & Reef:** mandatory AOWD and minimum 20 logged dives,
- **Mini Tiran, Mini Ras Mohamed – Tiran, Deep North:** minimum OWD and at least 15 logged dives
- **Sinai Classic:** OWD and at least 15 logged dives, *Thistlegorm mandatory at least 20 logged dives, AOWD level or proof of experience needed for wreck penetration*

Decompression diving is not permitted on recreational diving safaris. Solo diving is strictly prohibited.

Beside the Egyptian governing body, the Chamber of Diving and Watersports, places regulations concerning diving, snorkelling and water sports, which can be changed at any time must be adhered to.

Diving Equipment:

It is **mandatory for each diver** to use a dive computer and to carry a Surface Marker Buoy at each dive and a torch at any night dive.

Gear Rental:

Diving gear should be prebooked to ensure availability, in special during peak seasons.

Please include height, weight and shoe size to arrange correct seized gear. Rental gear will be ready on board upon embarkation, must be checked and advised if any item is not fitting. These will be changed before leaving the port.

Each guest must inspect rental equipment, sign rental liability and check for good working order and to be free of defects before first use. Any damage or loss happened while rental gear is under responsibility of the guest should be immediately reported to the guide on board. Guide will advise extra cost for damaged or lost items.

Important Information:

Certain diving sites are remote, either by distance or time or both, from a decompression chamber. To participate in such activities, all guest are asked to sign 'liability releases & assumptions of risk' and 'medical disclaimer' forms and/or provide a current medical and in all cases must adhere to the request as stated in terms & conditions.

According to International and Local Rules and Regulations we are obliged that all divers are required to show valid certification, logbook and to fill a medical statement and liability release form prior to the boat's departure.

Guests that have not been diving for more than 1 year before check-in to the live aboard should complete a scuba review signed in their logbook (adhere to the recommendations made by certifying training agency). Participation in diving activities can be restricted if the guide has any doubts about diver's safety and/or qualifications

Guest details requested for booking – provided by Guest Registration

To apply for sailing permits with Port Authorities and Marine Police as well as to provide and arrange for best service below details are required with booking confirmation, must be completed latest 7 days before departure for **each guest**.

Important: Guests have to travel on the same documents that have been given with reservation (e.g. in case they are holding 2 passports). If there are any changes within travel documents, information has to be sent immediately.

In case full guest details are not received 7 days prior to departure, boarding can be refused:

- Full name as shown in passport, Nationality, Passport number, Passport valid till, Date of Birth
- Readable, complete copy of photo page of travel document
- Training Organization and level of diving license, Number of logged dives,
- Date of Last Dive (Month/Year) - if more than a year ago a Refresher/Reactivate must be arranged
- Diving Equipment needed (if yes please advise height in cm, body weight in kg & shoe size)
- Medical Self-Declaration
- Diving insurance and policy number
- Special requests (Vegetarian, Vegan, Lactose intolerant), extra tanks
- Flight details (to include the following: airline, airport, flight number, arrival and departure time)
 - **or** full name of hotel in Sharm El Sheikh

Course eLearning materials

- email and confirmation of course language to be assigned

Once an eLearning code has been issued and activated, it is non-refundable.

However, the code remains fully valid and can be used at another center.

For guest to bring with them:

- Passport (valid minimum 6 months on departure date)
- Diving certification card, Logbook (can be digital as well)
- Travel, Health and mandatory Diving Insurance for divers
- Dive Equipment including Computer, Torch & SMB (unless renting)
- Personal Clothing & Toiletries (preferable Reef Save products)
- Small Medical first aid box & prescription medicines, EPI Pen in case of severe allergies
- Money to pay for extras (small notes for change)

Drone Use:

Drone use is heavily restricted in Egypt; there are several drone laws and procedures that need to be followed before and when flying drone in the country. The customs will confiscate the drone if guest try to bring it through the airport, if guests manage to somehow get it through the airport and are caught flying it around outside, they are likely to be arrested and have the drone seized. To use a drone, guest need to get permission proofing they are going to film a documentary or have a valid reason to be using a drone. The process takes a few weeks to complete. For more information on Egypt drone laws, please check out Egypt Drone Laws.

Free Wi-Fi/ Internet:

King Snefro Fleet liveboards are equipped with Wi-Fi free of charge which **is shared with all guest on board**. Even on land upload/download availability and speed is very limited or can be restricted by local authorities.

This service is available only when a **mobile signal** is present **usually nearby or in port** and **dependent on the local network provider**. The service is for limited internet browsing and to connect with communication applications. Video calls are not possible, automatic updates must be deactivated during the cruise.

We ask guests to refrain from transferring large files or doing system updates to their devices.

In case guest wish to have private internet access, please buy a personal Data Sim Card from any of the local providers (Vodafone, Etisalat, Orange), they do have outlets in all airport available 24 hours. It is not possible to for King Snefro Fleet to arrange SIM Cards in advance as passport must be presented on purchase.